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Management Summary

	Actual	Budget /LY	Var	YTD Actual	YTD Var
Stores Sales	£4,798,475	£4,092,817	17.2%	£25,861,561	1 2.7%
Direct Sales	£2,282,039	£2,133,968	6.9%	£9,959,258	↓ -1.2%
Rebate plus fee income	£461,000	£431,200	↑ 6.9%	£3,108,600	↑ 23.4%
Total Sales (Exc Gas)	£7,571,773	£6,688,393	13.2%	£39,630,031	↑ 2.4%
Stores Margin %	28.66%	29.50%	↓ -0.84pp	27.85%	↓ -0.54pp
Directs Margin %	15.04%	13.50%	↑ 1.54pp	12.84%	↑ 0.45pp
Total Gross Margin inc Consumables Cost	£2,236,836	£1,984,418	12.7%	£12,467,411	↑ 3.6%
Total Expenditure	£1,558,647	£1,532,248	4 -1.7%	£9,364,858	-1.3%
Surplus	£678,189	£452,170	♠ £226,019	£3,102,552	↑ £318,600
Net Profit Margin %	8.96%	6.76%	↑ 2.20pp	7.83%	↑ 0.64pp
Operations cost as a proportion of sales	17.2%	20.1%	↑ 2.88pp	20.0%	↓ -0.07pp
xpenditure as a proportion of Gross Margin	69.7%	77.2%	↑ 7.53pp	75.1%	↑ 1.74pp

Customer Order KPI's

	TY YTD	LY YTD	Var
AOV	£181.87	£172.63	♠ £9.24
Prop of orders over £15	97.1%	96.9%	♠ 0.20pp



